



# REMOTE SOLUTIONS AND MORE!

During these times of extra health precautions, Old Second reminds you that we prioritize the health of our customers and employees. While our branches remain open to serve you, we recognize you may choose to bank remotely.

We offer numerous REMOTE BANKING SOLUTIONS to minimize your interpersonal contact while taking care of your banking needs!

## MOBILE BANKING -

Bank on the go with features like:

- Access their account information
- Check balances
- Pay bills
- Transfer money from the safety and comfort of their homes
- Make mobile check deposits



## ONLINE BANKING -

In addition to functionalities of mobile banking:

- View bank statements
- Order checks
- Update your address, phone and Email address through the settings tab.
- Set alerts
- Chat with a customer service rep by selecting "Contact Us"



## DIGITAL WALLETS -

Pay for purchases using your phone without ever touching a card reader or PIN Pad. They simply load your debit/credit card(s) on to Samsung Pay®, Apple Pay®, Google Pay™, Zelle®, and Venmo®.



## BRANCH DRIVE-THRU -

You can do most of the same banking transactions you can do inside the branch, without ever leaving your car.



## OPEN AN ACCOUNT ONLINE -

New accounts can be opened by visiting [www.oldsecond.com](http://www.oldsecond.com) under the Personal Banking tab or by calling 1-877-866-0202.



## DEBIT CARDS -

Customers can access account information, transfer funds and withdraw cash without coming into a branch



**O2 SUPPORT CENTER 1-877-866-0202** - Customers can be assisted with most customer service functions normally handled in a branch including opening accounts.



**Please be sure we have your MOST UPDATED PHONE and EMAIL ADDRESS to ensure there is no disruption in service. Customers can also update their own information by LOGGING INTO O2 ONLINE BANKING AND CHOOSING THE SETTINGS TAB.**

**Learn more at [oldsecond.com](http://oldsecond.com) | 1-877-866-0202**



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